

BEER COMPANY CONSOLIDATIONS/STONEGATE PUB COMPANY

Working Guidelines

General

Your permanent beers have been set up for selected Stonegate Pub Company Ltd outlets. You will be able to supply all approved cask outlets within your direct delivery routes.

From 10th November 2014, all orders will be sent to you from The Beer Company Consolidations Ltd.

If any outlets contact you direct, please refer them to Trade Simple (their internal ordering system)

- **DO NOT CONTACT OUTLETS DIRECT FOR ORDERS**
- **All casks must be delivered to outlets with 30 days life.**
- **Please ensure a professional pump clip is provided with every beer.**
- **Do NOT agree any other offers direct with an outlet, including free stock deals**

Contact

You may contact our outlets to support your products that are permanently set up with us.

Please do not discuss new products.

All invoices must be sent with a purchase order or they will not be paid.

Orders taken direct with outlets will not be paid !

Orders & Invoicing

Orders will be placed on a daily basis, depending on requests from outlets. Please ensure Purchase Order Numbers are listed on all paperwork.

All orders must be confirmed within 2 hours

**A SIGNED DELIVERY NOTE MUST BE SCANNED AND E-MAILED BACK
WITHIN 24 HOURS OF DELIVERY – e-mail to
orders@thebeercompany.co.uk**

Payment Terms

The payment terms are 45 days from end of month

For any queries, please contact orders@thebeercompany.co.uk or 01751 411962

Ullages

Ullages will be reported by The Beer Company and must be acknowledged within 24 hours.

All ullages must be collected 7 days from notification

Service Standards

Service standards will be monitored from all brewers. And suppliers will be reviewed on a regular basis.